

Good afternoon, Norco College,

In response to the [Stay At Home Order](#) issued by the State of California Governor's Office we have reduced on-site staffing to managers only. Managers will be checking out laptops to students today from 10:00am – 2:00pm in the lower level of CSS.

As of 3-20 -2020 , our Norco College administrator and classified counts are:

CATEGORY	MANAGEMENT	CLASSIFIED	NOTES
Essential On -Site	7	0	On site to checkout laptops to students
Essential Remote	25	79 Classified 1 Confidential	
Standby	0	36	

- x All FT faculty, PT faculty, managers, and classified professionals designated as essential employees have been communicated with regarding hardware/software needs to be able to work remotely.
- x During this emergency District closure/curtailment, employees shall be available during regularly scheduled business hours to answer all work-related inquiries via email or phone should they be contacted by the District/College.

Below is an update from our Vice Presidents:

ACADEMIC AFFAIRS

- x As of 12 noon today, a total 92 laptops for students have been checked out. Students have until 2P today to get a laptop.
- x 100% of NC faculty are now Canvas Certified:) Huge thanks to the faculty, deans, and chairs for making this happen for our students!
- x **IMPORTANT:** Please contact your students from your Canvas course site and ask them to respond within Canvas to let you know that they are connected and ready for online instruction.
- x Please DO NOT require any graded assignments until after Monday, March 23rd.

x The TSS team has prepped and imaged 278 student laptops over the last 2 day period. All

implement the new changes to address current and future school terms to ensure students continue to receive their education benefits.

What should GI Bill Students know?

There is no action required from a GI Bill student. VA has scheduled several training sessions with all VA approved schools and training facilities over the next couple of days to provide further guidance. We will work closely with schools to ensure enrollments are accurately certified and processed timely.

We are committed to providing regular updates to you through direct email campaigns and social media about VA's effort to implement these new changes.

If you have questions about your specific circumstance, please contact the Education Call Center at: 1-888-442-4551 between 8 AM and 7 PM Eastern Time, Monday-Friday.

Respectfully,

Education Service

US Department of Veterans Affairs

Veterans Benefits Administration
1800 G Street NW, Washington, DC 20006

Contact Us

Visit us on the web at <https://gibill.custhelp.va.gov/>
Call us at 1-888-442-4551
TDD: 711

Follow us on Social Media

Facebook: <https://www.facebook.com/gibilleducation>
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**If you know a Veteran who is in crisis, call the Veterans Crisis Line at
1-800-273-8255 and press 1.**

Please stay at