

Discipline: Business

Degree Credit  [X]  
Non Credit  [ ]  
Nondegree Credit  [ ]  
Comm Service  [ ]

## **Riverside Community College District Integrated Course Outline of Record**

### **Business 82**

BUS-82: Freight Claims

College: R\_\_\_ M\_\_\_ N\_X  
Lecture Hours: 27  
Lab Hours: 0  
Units: 1.50

#### **COURSE DESCRIPTION**

Prerequisite: None.

A study of loss avoidance and mitigation in transit and of the preparation, filing, and resolution. 27 hours lecture. (Letter Grade, or Pass/No Pass option.)

#### **SHORT DESCRIPTION FOR CLASS SCHEDULE**

Review of the techniques for avoiding losses in transit and of the preparation, filing, and resolution

## **Prepare freight claims.**

- Information Skills - Locate, evaluate and use information effectively
- Application of Knowledge - Maintain and transfer academic and technical skills to workplace

## **Explain procedures for filing freight claims.**

- Communication Skills - Speak with precision and clarity to express complex thought
- Application of Knowledge - Maintain and transfer academic and technical skills to workplace

## **Employ freight claim dispute processes.**

- Information Skills - Locate, evaluate and use information effectively

## **Develop processes to avoid the occurrence of freight damage claims.**

- Critical Thinking - Consider and evaluate rival hypotheses
- Application of Knowledge - Maintain and transfer academic and technical skills to workplace
- Critical Thinking - Recognize and assess evidence from a variety of sources

## **Explain the application of the Carmack Amendment to freight claims.**

- Critical Thinking - Generalize appropriately from specific contexts
- Application of Knowledge - Maintain and transfer academic and technical skills to workplace
- Communication Skills - Speak with precision and clarity to express complex thought
- Critical Thinking - Recognize and assess evidence from a variety of sources
- Communication Skills - Write with precision and clarity to express complex thought

## **COURSE CONTENT**

1. Introduction to the law (Carmack Amendment)
2. Standard of carrier liability
3. When carrier liability begins
4. When carrier liability ends
5. Interrupted transportation
6. Exceptions to liability
7. Role of negligence
8. Regulated versus unregulated carriage liability
9. Waterborne transportation liability
10. Air transportation liability
11. Intermodal transportation liability
12. Third party liability
13. Liability limitations



principles.

- Individual web projects designed to assess student proficiency in achieving the student learning outcomes.
- Individual or class projects designed to evaluate the application of freight claims principles to simulations of business situations.
- Examination designed to provide objective evidence that students have attained the level of understanding expected in the areas detailed in the Student Learning Outcomes.
- Individual, small group, or paired activities designed to allow students to demonstrate understanding of basic freight claims concepts.
- Quizzes and in-class participation demonstrating proficiency in the subject matter.

## **SAMPLE ASSIGNMENTS**

### **Outside-of-Class Reading Assignments**

- Students are expected to read all assigned chapters from the textbook and other course material in advance of the class covering that material.
- Other outside reading requirements may be assigned as appropriate and may include specific journal articles relating to the procedures for filing freight claims.

### **Outside-of-Class Writing Assignments**

- Quizzes/examinations designed to assess ability to employ freight claim dispute processes.
- Written reports designed to assess the application of freight claims principles.
- Essays presenting detailed analysis of how losses occur in transit.
- Final projects designed to demonstrate student mastery of freight claim preparation.

### **Other Outside-of-Class Assignments**

- Individual, small group, or paired activities designed to allow students to explain procedures for filing freight claims.
- Individual web projects designed to assess student proficiency employing freight claim dispute processes.
- Individual or small group projects designed to require analyze how losses occur in transit.

## **COURSE MATERIALS**

All materials used in this course will be periodically reviewed to ensure that they are appropriate for college level instruction. Possible texts include:

Barrett, Colin. Manager's Guide to Freight Loss and Damage Claims. 3rd

