

Program Review Comprehensive Report



Program Review - Administrative: Institutional Effectiveness

Area Overview

2014 - 2017

Mission: The mission of Institutional Effectiveness is to ensure that institutional planning processes are systematic, thoughtful and dynamic, and ultimately lead to institutional improvement; and, to encourage the use of data for the purpose of decision-making to strengthen the overall effectiveness of the institution and to meet accreditation standards.

Identify or outline how your unit serves the mission of Norco College: The Office of Institutional Effectiveness is integral to the mission of Norco College. Only by systematic study and use of data will the institution know the level that:

- 1) Norco College is serving students, community and workforce;
- 2) Norco College is impacting student learning through the application of emerging technologies; and
- 3) Foundational pathways are leading to transfer, degrees, and certificates.

List the major functions of your unit:

1. Planning
2. Accreditation
3. Institutional Research
4. Support assessment of student and institutional outcomes

SAO Assessment: Reflect on the last 3 years of SAO assessment and describe what you've learned.: After reviewing the SAOs from the previous three years, three main areas emerge in the following as ememerge in the ftaacm, 27 0 2 1iveness

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Goal 1 - Objective 1.8 - Increase the percentage of students who begin addressing basic skills needs in their first year.

Goal 1 - Objective 1.9 - Decrease the success gap of students in online courses as compared to face-to-face instruction.

Goal 1 - Objective 1.10 - Increase course completion, certificate and degree completion, and transfer rates of underrepresented students.

Goal 2 - Objective 2.1 - Increase student engagement (faculty and student interaction, active learning, student effort, support for learners).

Goal 2 - Objective 2.2 - Increase frequency of student participation in co-curricular activities.

Goal 2 - Objective 2.3 - Increase student satisfaction and importance ratings for student support services.

Goal 2 - Objective 2.4 - Increase the percentage of students who consider the college environment to be inclusive.

Goal 2 - Objective 2.5 - Decrease the percentage of students who experience unfair treatment based on diversity-related characteristics.

Goal 2 - Objective 2.6 - Increase current students' awareness about college resources dedicated to student success.

Goal 3 - Objective 3.1 - Increase percentage of students who declare an educational goal.

Goal 3 - Objective 3.2 - Increase percentage of new students who develop an educational plan.

Goal 3 - Objective 3.3 - Increase percentage of continuing students who develop an educational plan.

Goal 3 - Objective 3.4 -

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