



DRC. The compass symbolizes the DRC's purpose of helping students successfully navigate their way on a college environment, which may at times feel overwhelming and confusing for students with disabilities. The color blue is often associated with disabled service logos, so the logo design utilizes various shades of blue to represent the diversity of individuals with disabilities (see logo on organizational chart page).

**Students Served:** The DRC office serves a diverse range of students with documented disabilities. Over the years, the number of students who receive academic accommodations facilitated by DRC increased substantially, peaking in 2012-13. Since then, as a result of demographic shifts and needs, the unduplicated headcount of DRC students has decreased the last two years. Below is a table of the unduplicated headcount of students served from 2006-07 to 2016-17:

**Attachments:**

[DRC Students Served Data.xlsx](#)

[2014-17\\_STUDENT\\_SERVICES\\_DISABILITY\\_ResourceRequests.xlsx](#)

## **SLO/SAO: DRC Student Course Success**

# Program Review - Student Services: Disability Resource Center

## Mapping

Educational Master Plan and Strategic Plan Goals and Objectives 2013-2018
Goal 1 - Objective 1.4 - Improve persistence rates by 5% over 5 years (fall-spring; fall-fall).
Goal 1 - Objective 1.6 - Increase success and retention rates.
Goal 1 - Objective 1.7 - Increase percentage of students who complete 15 units, 30 units, 60 units.
Goal 2 - Objective 2.3 - Increase student satisfaction and importance ratings for student support services.
Goal 2 - Objective 2.4 - Increase the percentage of students who consider the college environment to be inclusive.

## SLO/SAO: DRC Student Education Plan Completion

DRC students with over 15 units will complete a comprehensive Student Educational Plan (SEP).

SLO/SAO Status: Active

SLO/SAO Year(s): 2014 - 2017, 2018 - 2021

Date Entered: 04/28/2018

SLO/SAO Type: SAO – General

## Assessment Measures

Direct - Compilation of completed SEPs are kept in the students' case files. SEP completion will be tracked in program database and in the OnBase system. (Active)

Criteria: 70% of DRC students will have a completed comprehensive Student Educational Plan (SEP).

## Mapping

Educational Master Plan and Strategic Plan Goals and Objectives 2013-2018
Goal 1 - Objective 1.1 - Improve transfer preparedness (completes 60 transferable units with a 2.0 GPA or higher).
Goal 1 - Objective 1.2 - Improve transfer rate by 10% over 5 years.
Goal 1 - Objective 1.4 - Improve persistence rates by 5% over 5 years (fall-spring; fall-fall).
Goal 1 - Objective 1.5 - Increase completion rate of degrees and certificates over 6 years.
Goal 1 - Objective 1.6 - Increase success and retention rates.
Goal 1 - Objective 1.7 - Increase percentage of students who complete 15 units, 30 units, 60 units.
Goal 1 - Objective 1.8 - Increase the percentage of students who begin addressing basic skills needs in their first year.
Goal 1 - Objective 1.10 - Increase course completion, certificate and degree completion, and transfer rates of underrepresented students.
Goal 3 - Objective 3.1 - Increase percentage of students who declare an educational goal.
Goal 3 - Objective 3.2 -

# Program Review - Student Services: Disability Resource Center

Date Entered: 04/28/2018  
SLO/SAO Type: SLO – Direct

## Assessment Measures

Direct - Students will respond to an assessment tool related to their SEP at the end of the counseling session. (Active)  
Criteria: 85% of students will be able to demonstrate knowledge of how to use their educational plan.

## Mapping

Educational Master Plan and Strategic Plan Goals and Objectives 2013-2018
Goal 1 - Objective 1.1 - Improve transfer preparedness (completes 60 transferable units with a 2.0 GPA or higher).
Goal 1 - Objective 1.2 - Improve transfer rate by 10% over 5 years.
Goal 1 - Objective 1.4 - Improve persistence rates by 5% over 5 years (fall-spring; fall-fall).
Goal 1 - Objective 1.5 - Increase completion rate of degrees and certificates over 6 years.
Goal 1 - Objective 1.6 - Increase success and retention rates.
Goal 1 - Objective 1.7 - Increase percentage of students who complete 15 units, 30 units, 60 units.
Goal 1 - Objective 1.8 - Increase the percentage of students who begin addressing basic skills needs in their first year.
Goal 1 - Objective 1.10 - Increase course completion, certificate and degree completion, and transfer rates of underrepresented students.
Goal 3 - Objective 3.1 - Increase percentage of students who declare an educational goal.
Goal 3 - Objective 3.2 - Increase percentage of new students who develop an educational plan.
Goal 3 - Objective 3.3 - Increase percentage of continuing students who develop an educational plan.