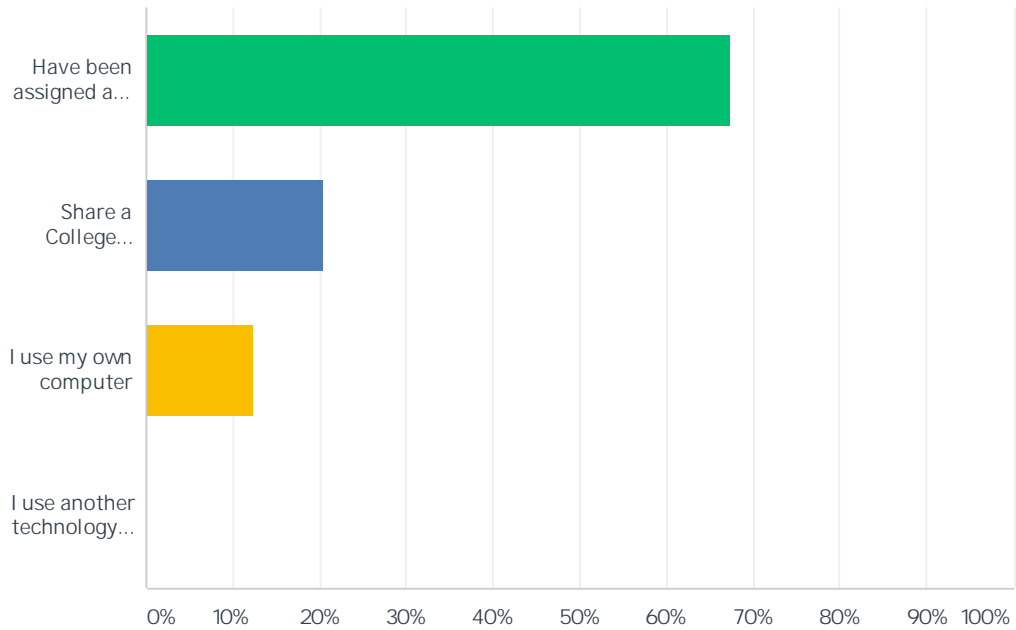


Q1 Are you full-time or part-time?

	67.27%	37
	32.73%	18

Q2 Which statement best describes what type of computer you use?

Answered: 49 Skipped: 8



ANSWER CHOICES	RESPONSES	
Have been assigned a College computer for my exclusive use	67.35%	33
Share a College computer with other faculty and/or staff	20.41%	10
I use my own computer	12.24%	6
I use another technology device such as a tablet	0.00%	0
TOTAL		49

Q4 Are you currently experiencing problems with your computer or is it outdated for your needs?

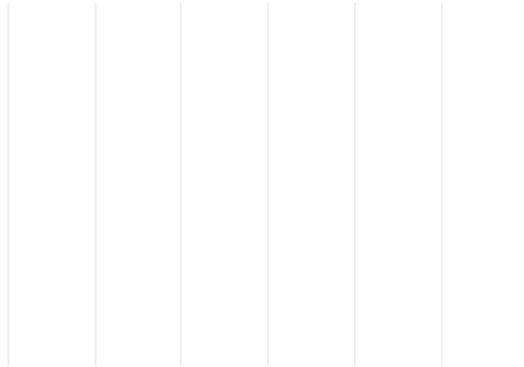
Answered: 49 Skipped: 8

	30.61%	15
	69.39%	34
TOTAL		49

#	COMMENT	DATE
1	Outdated	5/19/2017 6:33 AM
2	West Quad 7 has a flash drive not working so unable to do remote pointer and PowerPoint slides done.	5/18/2017 11:58 AM
3	Classroom computers need more consistent servicing and updating. They are not set up to access videos etc as they lack the appropriate updates.	5/17/2017 9:20 PM
4	See answer number 3	5/17/2017 5:05 PM
5	I was told the problem is the bandwidth cannot handle the programs used on this computer.	5/6/2017 8:51 PM
6	I have a Mac using the OS operating system, and some of the software I'm using is outdated.	5/3/2017 5:42 AM
7	The computer is outdated.	5/2/2017 1:16 AM
8	slowness	5/1/2017 10:32 AM
9	no computer present	5/1/2017 10:00 AM
10	outdated	5/1/2017 9:59 AM

Q6 Is your classroom equipped with adequate technology to fit your teaching needs?

Answered: 49 Skipped: 8



	65.31%	32
	34.69%	17
TOTAL		49

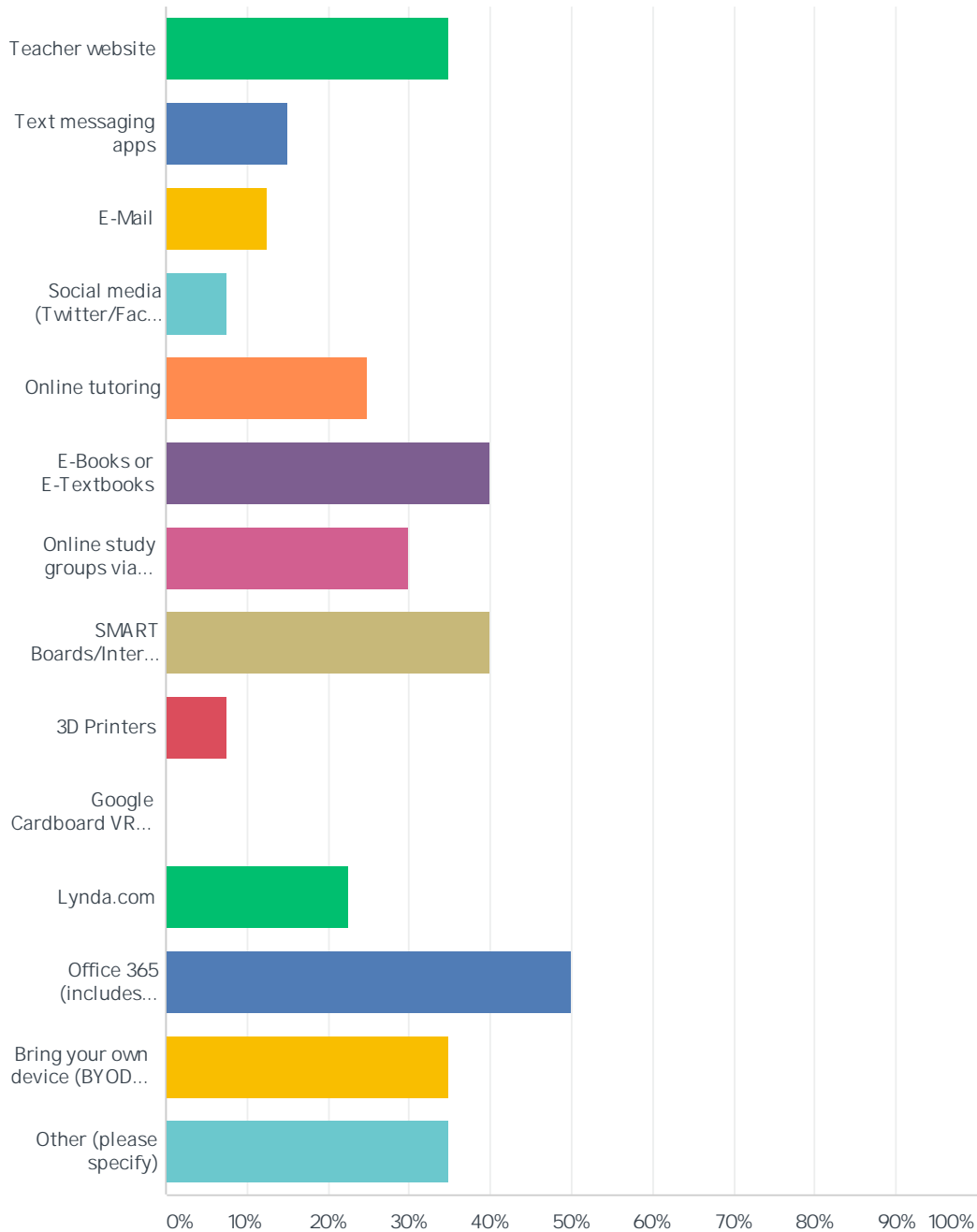
Q7 Do you require more technology than what a general use classroom (non-lab classrooms) provides?

Answered: 46 Skipped: 11

	17.39%	8
	82.61%	38
TOTAL		46

Q8 What technology would you like to see implemented in the classroom? (Check all that apply.)

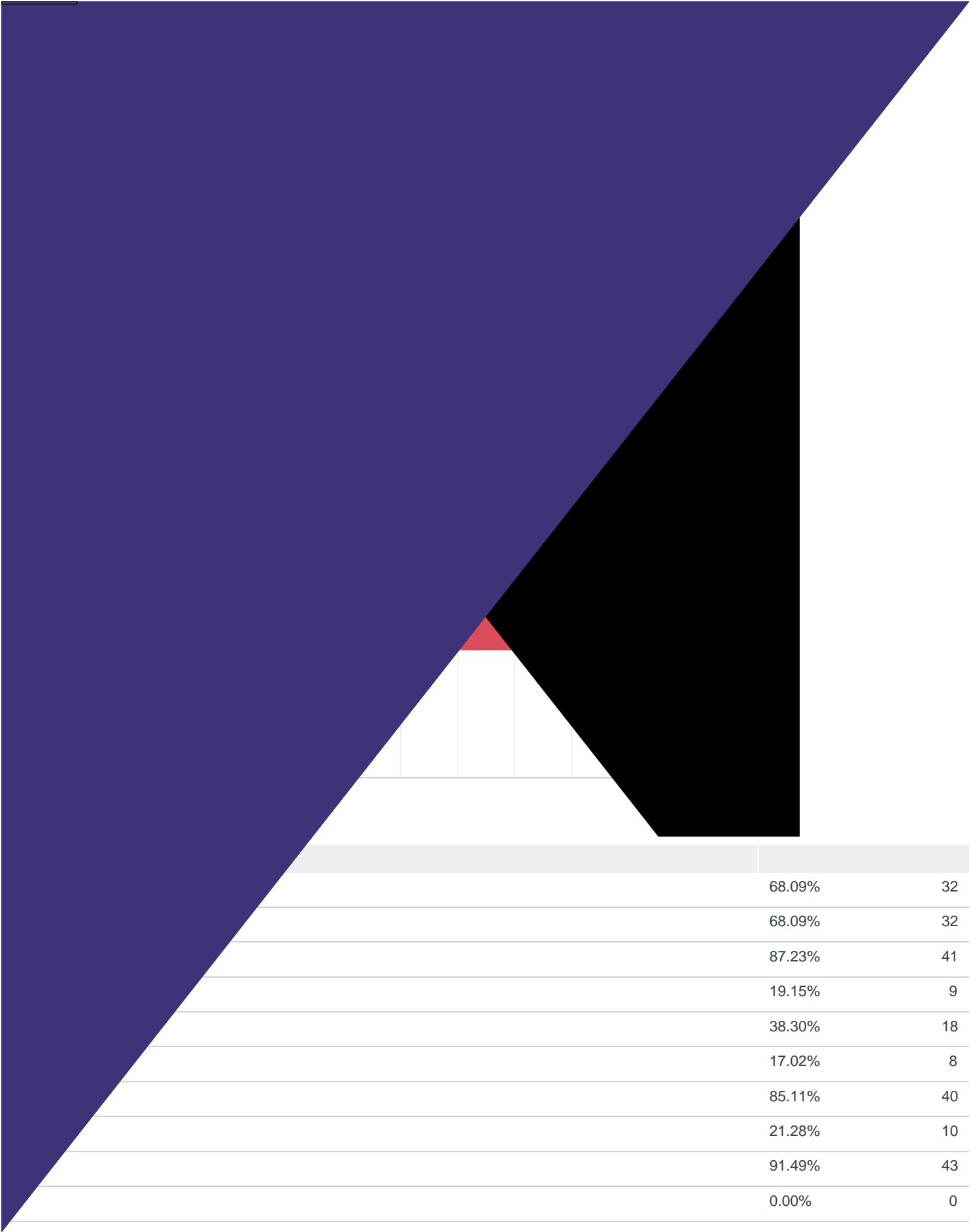
Answered: 40 Skipped: 17



ANSWER CHOICES	RESPONSES	
Teacher website	35.00%	14
Text messaging apps	15.00%	6
E-Mail	12.50%	5
Social media (Twitter/Facebook)	7.50%	3

	25.00%	10
	40.00%	16
	30.00%	12
	40.00%	16
	7.50%	3
	0.00%	0
	22.50%	9
	50.00%	20
	35.00%	14
	35.00%	14
Total Respondents: 40		

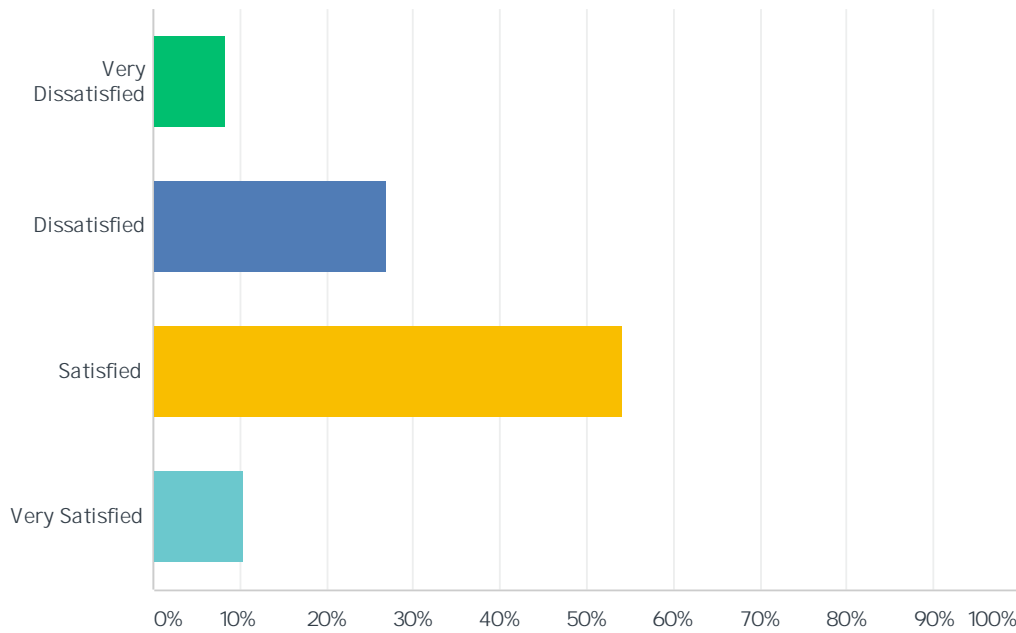
#	OTHER (PLEASE SPECIFY)	DATE
1	JFK classrooms are difficult to access Internet.	5/18/2017 7:02 PM
2	A tower that has working flash drive ports	5/18/2017 11:58 AM
3	Wireless connections for iPad links to projector, Support for Prezi - quick downloads from cloud or email for PowerPoint, KeyNote, and Prezi	5/17/2017 11:09 PM
4	More Blackboard and Campus training held on Norco Campus.	5/17/2017 9:20 PM
5	I would merely like the speed of the technology increased; it's taking forever to bring things up on the classroom computers.	5/15/2017 3:09 PM
6	easy access to online video and playback (currently have problems with software not updated or not adequate for the site)	5/3/2017 10:06 AM
7	Document camera	5/2/2017 1:16 AM
8	Additional class-related software	5/1/2017 11:51 AM
9	I am in West End Quad Room 7 and won't let me hook up the remote pointer for my PowerPoint lectures. This means I have to stand and be close to computer. Very unhappy about it	5/1/2017 10:48 AM
10	need more classrooms equipped with computers	5/1/2017 9:59 AM
11	Learning Management System (i.e. BlackBoard)	5/1/2017 9:56 AM
12	The question implies the technology is not already implemented; also, implemented by whom? The teacher? The college?	5/1/2017 9:34 AM
13	A newer and updated computer	5/1/2017 9:32 AM
14	Polleverywhere.com (would love to have an institutional license), Working projectors, visible projector screens, updated computers, audible speakers (not just a desk speaker attached to a computer on a cart). The ATEC building has several classrooms with these issues.	5/1/2017 9:32 AM



	68.09%	32
	68.09%	32
	87.23%	41
	19.15%	9
	38.30%	18
	17.02%	8
	85.11%	40
	21.28%	10
	91.49%	43
	0.00%	0

Q10 How satisfied are you with the speed/access to the College WiFi network?

Answered: 48 Skipped: 9



ANSWER CHOICES	RESPONSES
Very Dissatisfied	8.33% 4
Dissatisfied	27.08% 13
Satisfied	54.17% 26
Very Satisfied	10.42% 5
TOTAL	48

#	COMMENT	DATE
1	Slow!!!	5/19/2017 6:33 AM
2	Slow speed in HUM 111 is a big problem	5/17/2017 12:17 PM
3	It is very slow in certain rooms.	5/4/2017 8:42 AM
4	Too many technical glitches often	5/2/2017 9:19 AM
5	Especially slow in the afternoon. I have gone home to do my work because the internet was so slow.	5/2/2017 1:16 AM
6	I teach in two classrooms this term: IT-108 & IT-208. The computer in IT-208 is always painfully slow.	5/1/2017 8:36 PM
7	In classes in the WEQ and in JFK, access is slower and spottier.	5/1/2017 2:42 PM
8	Cannot connect two devices (e.g. iPad and Laptop) together over campus Wi-Fi. This would be helpful to me.	5/1/2017 11:51 AM
9	In this case, I'm referring to classroom internet in WEQ 3	5/1/2017 11:48 AM
10	needs to be faster	5/1/2017 10:32 AM

Technology Survey (Faculty) 2017

11	some days very slow	5/1/2017 9:59 AM
12	very dependent on the day.	5/1/2017 9:32 AM
13	Speed is very slow in STEM 302	5/1/2017 9:26 AM

Q11 Does Norco College provide sufficient

	58.70%	27
	41.30%	19

Q12 What would enhance technical support services?

Answered: 38 Skipped: 19

	42.11%	16
	31.58%	12
	26.32%	10
TOTAL		38

#	OTHER (PLEASE SPECIFY)	DATE
1	Interview faculty, face to face, in groups, maybe I'm department meetings to discover needs. Present to faculty, perhaps at department meetings - live or by YouTube new tech options the y should be aware of re: trends being applied to improve teaching and learning. Would love to learn more about open source	5/17/2017 11:09 PM
2	Response times for IT are too long. I have repeatedly requested servicing and it doesn't seem to go anywhere. There is little support for our night classes with technical difficulties and for classes in the JFK building (aren't able to access the internet).	5/17/2017 9:20 PM
3	I have never used the technical support on campus	5/17/2017 5:05 PM
4	need someone to actually pick up the phone	5/17/2017 3:06 PM
5	both of the above	5/15/2017 3:09 PM
6	Actually being reachable. I have tried calling on several occassions the phone number for assistance with problems related to in-class technology. I have never gotten a response, or even a voice mail box. Emails go unanswered. If something works, that's great, but I have no confidence as an instructor that I can get in touch with anyone who can actually help.	5/2/2017 7:53 PM
7	I have been waiting for technical support with my Blackboard account since FEBRUARY. I was not able to use my web-enhanced courses this term because I received one reply, and none ever again.	5/1/2017 2:42 PM
8	n/a	5/1/2017 11:51 AM
9	all of the above	5/1/2017 10:00 AM
10	A better way to report a problem such as being able to speak with someone. More training.	5/1/2017 9:32 AM

Q13 What type of technology training have you received within this academic year? (Check all that apply.)

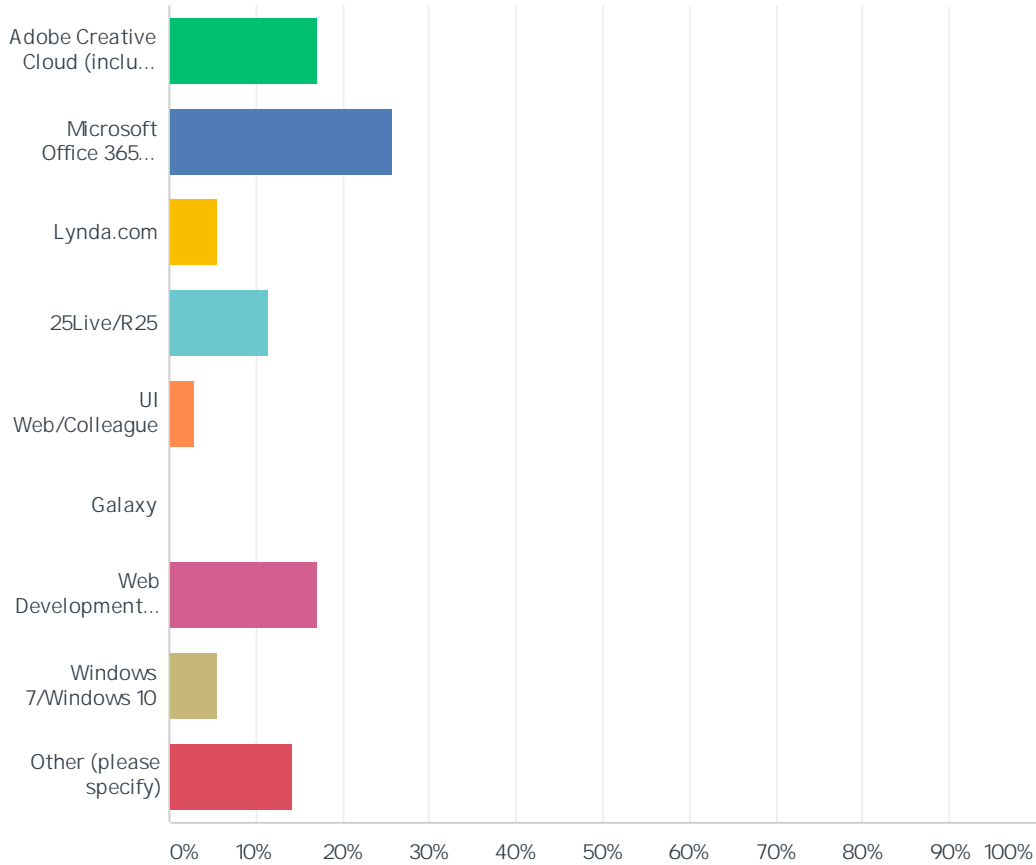
Answered: 47 Skipped: 10

	34.04%	16
	17.02%	8
	25.53%	12
	46.81%	22
	8.51%	4
Total Respondents: 47		

#	OTHER (PLEASE SPECIFY)	DATE
1	25 Live	5/19/2017 6:34 AM
2	Canvas pilot	5/2/2017 9:26 PM
3	Blackboard training	5/1/2017 2:42 PM
4	Curricunet Meta	5/1/2017 11:51 AM

Q14 What on-campus technology workshop would you be interested in attending? (Check all that apply.) (NOTE: If you are selecting more than one answer, please answer Question 15 below (instead of Question 14))

Answered: 35 Skipped: 22

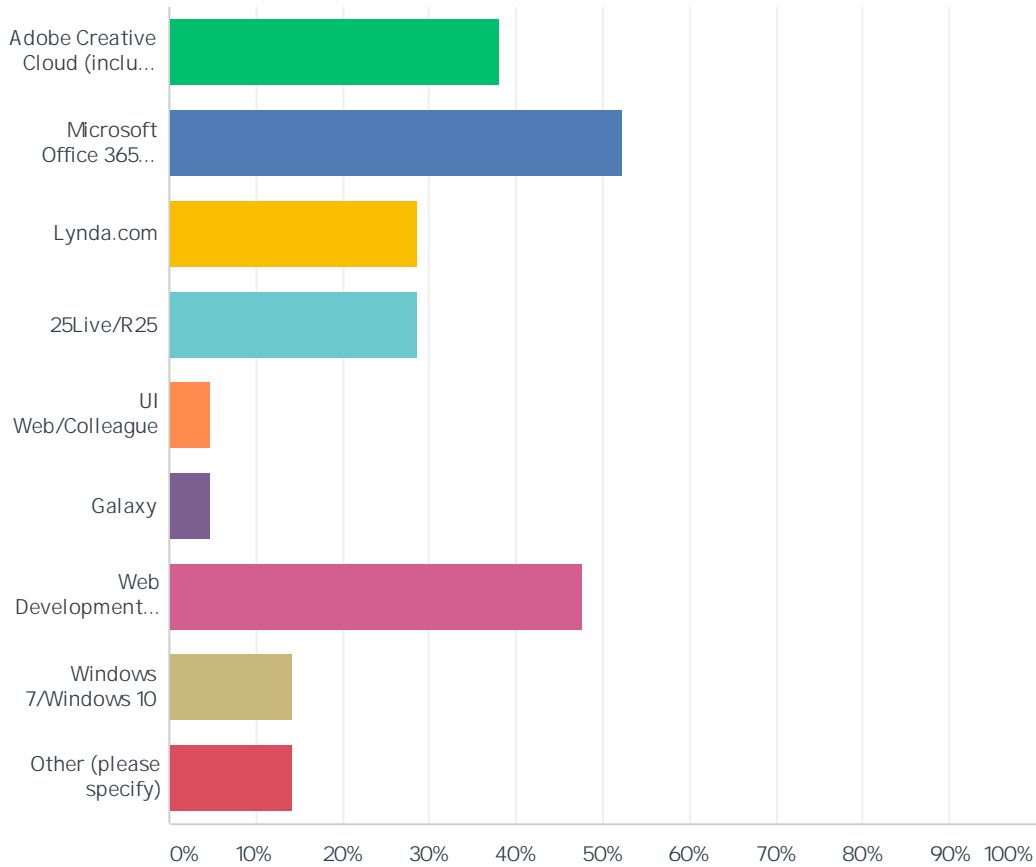


ANSWER CHOICES	RESPONSES
Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)	17.14% 6
Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)	25.71% 9
Lynda.com	5.71% 2
25Live/R25	11.43% 4
UI Web/Colleague	2.86% 1
Galaxy	0.00% 0
Web Development (HTML, CSS)	17.14% 6
Windows 7/Windows 10	5.71% 2
Other (please specify)	14.29% 5
TOTAL	35

#	OTHER (PLEASE SPECIFY)	DATE
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Q15 What on-campus technology workshop would you be interested in attending? (Check all that apply.)

Answered: 21 Skipped: 36



ANSWER CHOICES		RESPONSES	
Adobe Creative Cloud (includes Acrobat, Illustrator, Photoshop, InDesign, DreamWeaver, Premiere, etc.)		38.10%	8
Microsoft Office 365 (includes Excel, Word, Outlook, PowerPoint, Access, Publisher, OneDrive, Skype, etc.)		52.38%	11
Lynda.com		28.57%	6
25Live/R25		28.57%	6
UI Web/Colleague		4.76%	1
Galaxy		4.76%	1
Web Development (HTML, CSS)		47.62%	10
Windows 7/Windows 10		14.29%	3
Other (please specify)		14.29%	3
Total Respondents: 21			

#	OTHER (PLEASE SPECIFY)	DATE
1	AutoCAD/ArcMap	5/17/2017 12:18 PM

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2	none of the above	5/1/2017 8:36 PM
3	Turning Point Cloud	5/1/2017 11:51 AM
