

**INSTITUTION-SET STANDARDS
2016 ACCJC ANNUAL REPORT
NORCO COLLEGE**

Institution-Set Standards (ISS) are the lowest outcome levels which are acceptable to an institution. ISS are not goals to which the college aspires. Rather, they are the level that marks when the institution is moving into a “danger zone” for a specific outcome area. The methodology involved in setting the ISS is by calculating the value of one-half a standard deviation below a 5-year mean. When values fall below the ISS, a procedural response which addresses what will be done to raise outcomes in the area has been created by the Norco Academic Senate and approved by the Institutional Strategic Planning Council. The steps involved in the procedural response can be found at <http://www.norcollege.edu/about/president/strategic-planning/Documents/PlanningDocs/ISS%20Procedural%20Response.pdf>

