

**INSTITUTION-SET STANDARDS
2019 ANNUAL REPORT
NORCO COLLEGE**

Institution-Set Standards (ISS) are comprised of two elements: floor performance and stretch goals. The floor performance is specific outcome area. The methodology involved in setting the floor ISS is by calculating the value of one-half a standard deviation below a 5-year mean. The methodology is more varied, but usually involves aligning with an established framework (e.g. Vision for Success, Guided Pathways, local goals, etc.). When values fall below the ISS for at least 2 years, a procedural response which addresses what will be done to raise outcomes in the area has been created by the Norco Academic Senate and approved by the Institutional Strategic Planning Council. The steps involved in the procedural response can be found at <http://www.norcocollege.edu/about/president/strategic-planning/Documents/PlanningDocs/ISS-Procedural-Response.pdf>

	Outcome	ISS (floor)	ISS (stretch)
1. Successful student course completion rate for the 2017-18 academic year:	71.0%	68.7%	73.0%

Definition
(Pass/No Pass).

Methodology: Floor performance was determined by the average success rate over the past 5 years and identified the percent that was 0.5 standard deviations below that mean. Stretch goal is aligned with local Educational Master Plan Goals. Floor and stretch ISS will stay the same for the entire strategic plan (until 2024 ACCJC Report).

	Outcome	ISS (floor)	ISS (stretch)
2. Number of degrees awarded in the 2017-2018 academic year:	1,745	644	1,250

Definition: The number of degrees awarded between the period of July 1 and June 30 of the academic year as indicated in MIS data files.

Methodology: Floor performance identified the five successive years (including current year) of total degrees awarded, calculated the mean and identified the number that was 0.5 standard deviations below that mean. Stretch goal is aligned with Vision for Success goal in this area. Floor and stretch ISS will stay the same for the entire strategic plan (until 2024 ACCJC Report).

	Outcome	ISS (floor)	ISS (stretch)
3. Number of			



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