

**INSTITUTION-SET STANDARDS
2022 ANNUAL REPORT
NORCO COLLEGE**

Institution-Set Standards (ISS) are comprised of two elements: floor performance and stretch goals. The floor performance is the level that marks when the institution is moving into a “danger zone” for a specific outcome area. The methodology involved in setting the floor ISS is by calculating the value of one-half a standard deviation below a 5-year mean. The stretch goals’ methodology is more varied, but usually involves aligning with an established framework (e.g. Vision for Success, Guided Pathways, local goals, etc.). When values fall below the ISS for at least 2 years, a procedural response which addresses what will be done to raise outcomes in the area has been created by the Norco Academic Senate and approved by the Institutional Strategic Planning Council. The steps involved in the procedural response can be found at

[https://www.norco.edu/strategic-planning/institutional-strategic-planning-council/iss-procedural-response](#)

1. Successful student course completion rate for the 2020-21 academic year :

	S	S
Otn	D	D
72.4%	71%	73.0%

Definition: The percentage of student enrollments that receive a “C” or better or a “P” (Pass/No Pass).

Methodology: Floor performance was determined by the average success rate over the past 5 years and identified the percent that was 0.5 standard deviations below that mean. Stretch goal is aligned with local Educational Master Plan Goals. Floor and stretch ISS will stay the same for the entire strategic plan (until 2024 ACCJC Report).

2. Number of degrees awarded in the 2020-2021 academic year:

	S	S
Otn	D	D
2100	1455	2308

Definition: The number of degrees awarded between the period of Jul 1 and June 30 of the academic year as indicated in MIS data files.

Methodology: Floor performance identified the five successive years (including current year) of total degrees awarded, calculated the mean and identified the number that was 0.5 standard deviations below that mean. Stretch goal is aligned with Vision for Success goal in this area. Floor and stretch ISS will stay the same for the entire strategic plan (until 2024 ACCJC Report).

3. Number of certificates awarded in the 2020-2021 academic year:

	S	S
Otn	D	D
181	175	348

Definition: The number of certificates awarded (State Chancellor’s Office approved) between the period of Jul 1 and June 30 of the academic year as indicated in MIS data files.

Methodology: Floor performance identified the five successive years (including current year) of total certificates awarded, calculated the mean and identified the number that was 0.5



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OC	C	ADNALAR	Other	S	S
				0	0
LOGISTICS AND MATERIALS TRANSPORTATION			0	70	69 %
REAL ESTATE			0 0 %	3. 1 %	77 0%
DIGITAL MEDIA			0	0 %	77 0%
COMPUTER INFORMATION SYSTEMS			NA	0	77 0%

ENGINEERING TECHNOLOGY, GENERAL

